



United Systems Protects Customers with the Best First Line of Defense Against Cyber Attacks

Leading MTSP Implements Multi-Factor Authentication, which 72% of Organizations Lack

QUINCY, IL – April 28, 2025 - United Systems, a leading managed technology services provider (MTSP), is reinforcing the critical importance of Multi-Factor Authentication (MFA) to protect organizations from cyberthreats, employee error and network vulnerabilities. MFA is still the single most cost-effective solution to reduce network risk. In fact, according to a 2023 Microsoft study, 99.9% of compromised Office 365 accounts lacked MFA, whereas only 0.1% of the companies with MFA-enabled were negatively affected by a breach. The exponential returns for minimal security effort highlights MFA as an obvious cybersecurity solution for organizations. United Systems is protecting businesses, institutions and non-profits alike by implementing this incredibly simple extra security step that can make a real impact.

MFA requires users to verify their identity with a second factor—like a code sent to their phone, a fingerprint scan, or a face ID—before logging in. This extra step makes it exponentially harder for hackers to break into accounts, even if they have a stolen password. Despite its effectiveness, most organizations still don't require it. Why?

- **Resistance to Change** – Organizations worry about

adding an extra step to logins, fearing employee complaints.

- **Misplaced Confidence** – Many assume their passwords are already strong enough, despite the rise of sophisticated phishing attacks and credential leaks.
- **IT Providers Not Pushing It** – Most IT providers hesitate to enforce MFA.

“If you knew that putting a lock on your front door would prevent 99.99% of break-ins, would you voluntarily leave it unlocked? How often do you wear a seatbelt even though it's only 45-60% effective?,” said Mike Melton, President at United Systems. “The same logic applies to MFA. Yet, many businesses still don't enforce it, leaving their networks wide open to attacks. Even though people don't like added steps, this offers such a strong benefit to your organization that we believe your IT provider or IT staff are morally obligated to demand you enable 2-Step Verification. If you don't have MFA, you should reassess what caliber of IT support you actually have safeguarding your business.”

While some users find traditional MFA methods slightly inconvenient, the technology is evolving to become even simpler. In the next several years, the user experience (UX) will improve through features like; biometric authentication – face scans and fingerprints replacing text message codes, touchscreen-based approvals – instead of typing a code, users

will tap a button on their device, or password less logins. All of these will make it even simpler to prevent cyber-attacks.

“The good news is that MFA will only get easier and more seamless in the future,” added Melton. “But until then, businesses still need to take action, now.”

ABOUT UNITED SYSTEMS, INC.

Founded in 1986, United Systems, Inc. is committed to establishing and maintaining a dynamic partnership with every customer. Extensive technology and service experience allows the United Systems, Inc. team to develop an understanding of each customer's unique requirements, and to respond to those requirements quickly and effectively.

Our mission is that we are in business to serve every customer in the tri-state area with priority service. Our goal is to make their businesses profitable and provide a competitive edge with the use of technology and services.

For more information on United Systems, Inc., call (217) 228-0315 or visit www.4unitedsystems.com.