

## **United Systems Leverages Clearfly for Mission Critical Communications**

Leading Managed Technology Services Utilizes Clearfly to Keep Key Facilities and Businesses Connected During COVID-19

QUINCY, IL — January 2021 — United Systems, Inc., a leading managed technology services provider (MTSP), announced today that the company leverages Clearfly, a top-tier SIP (Session Initiation Protocol) trunking provider, to support mission-critical telephony communications. Various industries including healthcare, government and construction have invested heavily in Clearfly's technology to keep their operations productive, efficient and reliably connected with their customers.

One such example, is the case with healthcare. As hospitals have become overwhelmed with patients and the need for reliable communications infrastucture has become even more pronounced. Clearfly has relied upon in well over 2,000 SIP trunks across the nation, deployed through various healthcare facilities. In the wake of the current pandemic, doctors can no longer afford the occasional dropped call, spotty service or lost voicemails, during this high-demand time. This is why many medical facilities are utilizing Clearfly as the underlying SIP trunk.

As lockdowns have continued across the nation, it's no question that small to mid-sized businesses (SMBs) have taken the brunt of the impact. For businesses, this has meant that it's even more important than ever before that SMBs find new, more efficient ways to remain connected, available and accessible to their customers at all times. Before COVID-19, a business may have been able to let an opportunity or two

slip by, however, at this point, new opportunities are mission-critical and the partner that organizations are repeatedly turning to more often is Clearfly, making it the go-to company for secure, reliable access to VoIP communications.

"We consider it our responsibility to not only install and deploy technology flawlessly for our customers, but moreover we consider it our responsibility to remain educated on the technological landscape on our customers' behalf so that we can make strong partnerships that will benefit them before they even realize they have that business need," stated Mike Melton, President of United Systems. "It's about forecasting our customers' future and then ensuring they have the technology they'll need to flourish. This is why we make such decisive moves ahead of time, so that we're in the position to take care of our clients's needs well in advance."

## **ABOUT United Systems**

Founded in 1986, United Systems, Inc. is committed to establishing and maintaining a dynamic partnership with every customer. Extensive technology and service experience allows the United Systems, Inc. team to develop an understanding of each customer's unique requirements, and to respond to those requirements quickly and effectively.

Our mission is that we are in business to serve every customer in the tri-state area with priority service. Our goal is to make their businesses profitable and provide a competitive edge with the use of technology and services. For more information on United Systems, Inc., call (217) 228-0315 or visit www.4unitedsystems.com.

## **ABOUT CLEARFLY**

It's Clearfly's obsession to deliver quality voice solutions to business customers. In order to reliably provide mission critical products the network infrastructure is the most important element. Clearfly runs an extremely redundant and fault tested data-center and cloud based voice plant.

With data-centers built out in Billings, MT – Seattle, WA – Denver, CO clients can rest assure that the Clearfly infrastructure is built for the most discriminant and sensitive voice needs. In addition, Clearfly also backs up real-time voice resources to the Metaswitch cloud. The data-center build out provides two-fold benefit to our endusers. One, geographic redundancy for our Metaswitch voice switch eliminates the risk of a outage due to an isolated geographic issue. Two, for a lot of clients who rely on a separate ISP for the Clearfly SIP services peering with these carriers in their data-center POPs is extremely helpful in keeping calls 'on-net'. For more information, please visit https://www.clearfly.net or call (866) 652-7520.